

**Investor Charter**
**Data For the month ending -May 2026.**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints> 3 months	Average Resolution time(in days)
1	Directly from investors	00	04	04	00	00	21 Days
2	SEBI SCORES	00	03	01	02	02	21 Days
3	STOCK EXCHANGES	00	01	01	00	00	21 Days
4	Other sources (CDSL Audit Application Portal)	00	00	00	00	00	21 Days
5	GRAND TOTAL	00	08	06	02	02	

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints:-

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	APRIL 2026	00	09	09	00
2	MAY 2026	00	08	06	02
	GRAND TOTAL	00	17	15	02

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2019-20	0	119	114	5
2	2020-21	5	430	426	9
3	2021-22	9	191	152	48
4	2022-23	48	147	145	50
5	2023-24	50	152	150	14
6	2024-2025	14	112	115	13
7	2025-2026	13	146	148	19
8	2026-2027	19	17	15	02
	Grand Total	158	1306	1265	160

\*\*Inclusive of complaints of previous year resolved in the current year.

##Inclusive of complaints pending as on the last day of the year.