

Anand Rathi Share and Stock Brokers Limited.

Data For the month ending- MAY 2022

Sr. No.	Received from	Carried forward from previous month	Received during the month	Resolved*	Total Pending#	Pending at the end of the month**		Average Resolution time(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from investors	14	76	86	4	Nil	NIL	15days
2	SEBI SCORES	NIL	NIL	NIL	NIL	NIL	NIL	30days
3	STOCK EXCHNAGES	2	1	3	NIL	NIL	NIL	30days
4	Other sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	GRAND Total	16	77	89	4	NIL	NIL	NIL

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. no.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	APRIL 2022	9	81	76	14
2	MAY 2022	14	76	86	4
	GRAND TOTAL	23	157	162	18

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	2	492	483	11
2	2019-20	11	652	580	83
3	2020-21	83	1113	1182	14
4	2021-22	14	1066	1071	9
5	2022-23	9	156	161	4
	Grand Total	119	3479	3477	121

**Inclusive of complaints of previous year resolved in the current year.

##Inclusive of complaints pending as on the last day of the year.